

CHANNELS	CHANNEL PROVIDERS POLICIES & TERMS OF USE
WhatsApp	a. WhatsApp Legal Policy: https://www.whatsapp.com/legal/?fbclid=IwAR34BYfetjOH0mHnCNAYSVa7GAbmcv0Wchhc9YvOki11452AFGsJkrMdixQ b. WhatsApp Commercial policy: https://business.whatsapp.com/policy?lang=en_US#policies_for_whatsapp_commerce_features c. WhatsApp Business Messaging Policy: https://business.whatsapp.com/policy?lang=en_US d. Business Verification: https://developers.facebook.com/docs/development/release/business-verification?locale=id_en e. Display Name Guidelines: https://www.facebook.com/business/help/757569725593362 f. Unauthorized use of automated or bulk messaging on WhatsApp: https://faq.whatsapp.com/5957850900902049/?locale=en_EN&fbclid=IwAR1bvGLPfhcXmn4bHsWzegc1K8tc7PX0alsDFVuE3XwRTKfjkmLXehSkCcY g. WhatsApp Data Privacy Framework: https://www.whatsapp.com/legal/data-privacy-framework h. WhatsApp Privacy Policy: https://www.whatsapp.com/legal/privacy-policy
LINE	a. Terms of Use for LINE Business ID https://terms2.line.me/business_id_terms?lang=en b. LINE Terms and Conditions of Use: https://terms.line.me/line_terms?lang=en c. LINE Privacy Policy: https://www.lycorp.co.jp/en/company/privacypolicy/

THIRD PARTY SERVICE	THIRD PARTY PROVIDER POLICIES
Microsoft – Azure OpenAI	Terms of Use for Microsoft Azure https://www.microsoft.com/licensing/terms/productoffering/MicrosoftAzure/MCA#Documents Code of Conduct of Azure OpenAI Service: https://learn.microsoft.com/en-us/legal/cognitive-services/openai/code-of-conduct?context=%2Fazure%2Fai-services%2Fopenai%2Fcontext%2Fcontext Data, privacy, and security for Azure OpenAI Service: https://learn.microsoft.com/en-us/legal/cognitive-services/openai/data-privacy
Amazon – Amazon Web Service	Privacy Notice https://aws.amazon.com/privacy/?nc1=h_ls Singapore Data Privacy https://aws.amazon.com/compliance/singapore-data-privacy/?nc1=h_ls